

**First Year and Sophomore Satisfaction Survey
2008-2009**

Total Number Surveyed:	833	
Completed	168	20.17%
Started	168	20.17%
Viewed	254	30.49%

DEMOGRAPHIC INFORMATION

Are you a:		
Freshman	105	62.87%
Sophomore	59	35.33%
Other	3	1.80%
Total	167	

Other Option [Other]

transfer
Junior
Junior

Gender		
Male	33	20.00%
Female	132	80.00%
Total	165	

Age

18	39
19	83
20	36
21	2
22	3
24	2
30	1
51	1
No Response	1
Total	168

Ethnicity

International Student (non-resident Alien)	13	7.78%
Black	2	1.20%
American Indian	1	0.60%
Asian American	2	1.20%
Hispanic	2	1.20%
Caucasian	138	82.63%
Multi-racial	5	2.99%
Other	4	2.40%
Total	167	

Other Option [Other]

Does it matter? Really?
Latino
canadain
white

**First Year and Sophomore Satisfaction Survey
2008-2009**

What is your current GPA?(click the number closest to your situation)

2.0	2	1.20%
2.5	10	6.02%
3.0	40	24.10%
3.5	78	46.99%
4.0	36	21.69%
Total	166	

How many hours a week do you study?(click the closest to your situation)

0 - 5	25	15.06%
6 - 10	72	43.37%
11 - 19	53	31.93%
20+	16	9.64%
Total	166	

Do you live on campus?

Yes	137	82.53%
No	29	17.47%
Total	166	

Enrolled

Part Time	4	2.42%
Full Time	161	97.58%
Total	165	

Area of study is in the School of

Arts and Letters	17	10.18%
Business and Technology	16	9.58%
Education	12	7.19%
Health Sciences	51	30.54%
Nursing	39	23.35%
Sciences	26	15.57%
Undecided	6	3.59%
Total	167	

**First Year and Sophomore Satisfaction Survey
2008-2009**

What major are you currently pursuing or planning to pursue?

Accounting	1	0.60%
Advertising and Public Relations	5	2.99%
Biochemistry	2	1.20%
Biology	27	16.17%
Middle/Secondary Education	5	2.99%
Catholic Studies	0	0.00%
Chemistry	2	1.20%
Communication	0	0.00%
Computer Science/Computer Information Systems	3	1.80%
Economics Applied	2	1.20%
Educational Media and Technology	1	0.60%
English	7	4.19%
Exercise Physiology	12	7.19%
Health Information Management	6	3.59%
Health Sciences	21	12.57%
History	5	2.99%
Humanities	0	0.00%
Languages and International Studies	1	0.60%
Management	9	5.39%
Marketing	1	0.60%
Mathematics	0	0.00%
Music	1	0.60%
Natural Sciences	0	0.00%
Nursing	39	23.35%
Ojibwe Language and Culture Education	0	0.00%
Organizational Behavior	0	0.00%
Psychology	5	2.99%
Self-Designed	1	0.60%
Social Science	1	0.60%
Social Work	3	1.80%
Theatre Management	0	0.00%
Theology and Religious Studies	0	0.00%
Undecided	7	4.19%
Total	167	

COLLEGE OUTCOMES ACHIEVED

Recognizing and valuing different ways of knowing by exploring a wide range of liberal arts and science courses:

Weaker	1	0.61%
No Change	35	21.21%
Stronger	105	63.64%
Much Stronger	24	14.55%
Total	165	

Achieving the learning outcomes designated by your major:

Weaker	1	0.60%
No Change	20	11.98%
Stronger	115	68.86%
Much Stronger	31	18.56%
Total	167	

**First Year and Sophomore Satisfaction Survey
2008-2009**

Thinking critically and analytically:

Weaker	0	0.00%
No Change	17	10.18%
Stronger	109	65.27%
Much Stronger	41	24.55%
Total	167	

Writing and speaking clearly and effectively:

Weaker	1	0.60%
No Change	32	19.16%
Stronger	104	62.28%
Much Stronger	30	17.96%
Total	167	

Demonstrating linguistic proficiency in a second language:

Weaker	5	2.99%
No Change	87	52.10%
Stronger	56	33.53%
Much Stronger	19	11.38%
Total	167	

Recognizing the need and importance of living and working in a diverse community:

Weaker	1	0.60%
No Change	35	20.96%
Stronger	103	61.68%
Much Stronger	28	16.77%
Total	167	

Demonstrating scientific, mathematical and technological abilities:

Weaker	3	1.80%
No Change	48	28.74%
Stronger	95	56.89%
Much Stronger	21	12.57%
Total	167	

Evaluating uses and sources of information:

Weaker	0	0.00%
No Change	40	24.10%
Stronger	97	58.43%
Much Stronger	29	17.47%
Total	166	

Applying academic learning to public issues:

Weaker	0	0.00%
No Change	29	17.37%
Stronger	104	62.28%
Much Stronger	34	20.36%
Total	167	

**First Year and Sophomore Satisfaction Survey
2008-2009**

Recognizing, analyzing, and working to resolve ethical and social issues:

Weaker	0	0.00%
No Change	47	28.14%
Stronger	98	58.68%
Much Stronger	22	13.17%
Total	167	

Engaging in activities that promote physical, spiritual, and emotional well being:

Weaker	1	0.61%
No Change	35	21.21%
Stronger	94	56.97%
Much Stronger	35	21.21%
Total	165	

Examining the influence of personal, social, and institutional factors on discrimination and prejudice:

Weaker	0	0.00%
No Change	33	19.76%
Stronger	105	62.87%
Much Stronger	29	17.37%
Total	167	

Developing an understanding and appreciation of service in service learning activities:

Weaker	0	0.00%
No Change	38	22.89%
Stronger	97	58.43%
Much Stronger	31	18.67%
Total	166	

Integrating learning between liberal arts and science courses and the coursework in your major:

Weaker	1	0.60%
No Change	41	24.55%
Stronger	103	61.68%
Much Stronger	22	13.17%
Total	167	

Articulating the ways in which you have experienced the Benedictine values while at the College:

Weaker	2	1.20%
No Change	42	25.15%
Stronger	96	57.49%
Much Stronger	27	16.17%
Total	167	

Recognizing the Catholic Intellectual Tradition and its role in your college experiences:

Weaker	4	2.41%
No Change	62	37.35%
Stronger	81	48.80%
Much Stronger	19	11.45%
Total	166	

**First Year and Sophomore Satisfaction Survey
2008-2009**

Contending with academic issues where the tension between reason and faith is present:

Weaker	3	1.80%
No Change	64	38.32%
Stronger	83	49.70%
Much Stronger	17	10.18%
Total	167	

Analyzing critical questions of our time from the perspective of the Colleges Benedictine heritage and the Catholic Intellectual Tradition:

Weaker	2	1.20%
No Change	68	40.72%
Stronger	81	48.50%
Much Stronger	16	9.58%
Total	167	

QUALITY OF STUDENT SERVICES

Academic Advising

Very Dissatisfied	2	1.20%
Dissatisfied	18	10.78%
Satisfied	82	49.10%
Very Satisfied	61	36.53%
Did not use	4	2.40%
Total	167	

Student Counseling

Very Dissatisfied	2	1.20%
Dissatisfied	3	1.80%
Satisfied	37	22.16%
Very Satisfied	24	14.37%
Did not use	101	60.48%
Total	167	

Career Services

Very Dissatisfied	0	0.00%
Dissatisfied	3	1.81%
Satisfied	44	26.51%
Very Satisfied	31	18.67%
Did not use	88	53.01%
Total	166	

Recreation Center

Very Dissatisfied	1	0.60%
Dissatisfied	2	1.20%
Satisfied	44	26.35%
Very Satisfied	103	61.68%
Did not use	17	10.18%
Total	167	

**First Year and Sophomore Satisfaction Survey
2008-2009**

Intramural Programs

Very Dissatisfied	2	1.20%
Dissatisfied	4	2.40%
Satisfied	39	23.35%
Very Satisfied	44	26.35%
Did not use	78	46.71%

Total **167**

Library Facilities and Services

Very Dissatisfied	3	1.81%
Dissatisfied	5	3.01%
Satisfied	87	52.41%
Very Satisfied	65	39.16%
Did not use	6	3.61%

Total **166**

Student Health Services

Very Dissatisfied	0	0.00%
Dissatisfied	5	2.99%
Satisfied	54	32.34%
Very Satisfied	72	43.11%
Did not use	36	21.56%

Total **167**

Tutor Center

Very Dissatisfied	2	1.20%
Dissatisfied	7	4.19%
Satisfied	34	20.36%
Very Satisfied	15	8.98%
Did not use	109	65.27%

Total **167**

Financial Aid

Very Dissatisfied	6	3.59%
Dissatisfied	17	10.18%
Satisfied	80	47.90%
Very Satisfied	43	25.75%
Did not use	21	12.57%

Total **167**

Residential Life

Very Dissatisfied	6	3.59%
Dissatisfied	23	13.77%
Satisfied	83	49.70%
Very Satisfied	25	14.97%
Did not use	30	17.96%

Total **167**

**First Year and Sophomore Satisfaction Survey
2008-2009**

Food Services		
Very Dissatisfied	7	4.19%
Dissatisfied	31	18.56%
Satisfied	95	56.89%
Very Satisfied	24	14.37%
Did not use	10	5.99%
Total	167	

Student Activities Program		
Very Dissatisfied	1	0.61%
Dissatisfied	3	1.82%
Satisfied	81	49.09%
Very Satisfied	27	16.36%
Did not use	53	32.12%
Total	165	

Intercultural Center Programs and Services		
Very Dissatisfied	0	0.00%
Dissatisfied	4	2.41%
Satisfied	45	27.11%
Very Satisfied	15	9.04%
Did not use	102	61.45%
Total	166	

Orientation Programs		
Very Dissatisfied	3	1.81%
Dissatisfied	13	7.83%
Satisfied	96	57.83%
Very Satisfied	28	16.87%
Did not use	26	15.66%
Total	166	

Honors Program		
Very Dissatisfied	0	0.00%
Dissatisfied	3	1.81%
Satisfied	29	17.47%
Very Satisfied	10	6.02%
Did not use	124	74.70%
Total	166	

Information Technology Services		
Very Dissatisfied	4	2.40%
Dissatisfied	7	4.19%
Satisfied	66	39.52%
Very Satisfied	19	11.38%
Did not use	71	42.51%
Total	167	

**First Year and Sophomore Satisfaction Survey
2008-2009**

Facility Services

Very Dissatisfied	1	0.60%
Dissatisfied	3	1.80%
Satisfied	70	41.92%
Very Satisfied	32	19.16%
Did not use	61	36.53%
Total	167	

Security Services

Very Dissatisfied	2	1.20%
Dissatisfied	8	4.82%
Satisfied	82	49.40%
Very Satisfied	47	28.31%
Did not use	27	16.27%
Total	166	

Campus Ministry Program

Very Dissatisfied	0	0.00%
Dissatisfied	0	0.00%
Satisfied	52	31.33%
Very Satisfied	23	13.86%
Did not use	91	54.82%
Total	166	

Service Learning/Volunteer Opportunities

Very Dissatisfied	0	0.00%
Dissatisfied	3	1.80%
Satisfied	79	47.31%
Very Satisfied	48	28.74%
Did not use	37	22.16%
Total	167	

Registration Services

Very Dissatisfied	2	1.20%
Dissatisfied	11	6.63%
Satisfied	101	60.84%
Very Satisfied	45	27.11%
Did not use	7	4.22%
Total	166	

Admissions Services

Very Dissatisfied	0	0.00%
Dissatisfied	4	2.40%
Satisfied	100	59.88%
Very Satisfied	48	28.74%
Did not use	15	8.98%
Total	167	

**First Year and Sophomore Satisfaction Survey
2008-2009**

Business Office Services

Very Dissatisfied	1	0.60%
Dissatisfied	6	3.61%
Satisfied	94	56.63%
Very Satisfied	47	28.31%
Did not use	18	10.84%

Total **166**

Disabilities Services

Very Dissatisfied	1	0.60%
Dissatisfied	1	0.60%
Satisfied	23	13.77%
Very Satisfied	9	5.39%
Did not use	133	79.64%

Total **167**

Bookstore

Very Dissatisfied	9	5.39%
Dissatisfied	23	13.77%
Satisfied	98	58.68%
Very Satisfied	35	20.96%
Did not use	2	1.20%

Total **167**

Outdoor Pursuit Programs

Very Dissatisfied	0	0.00%
Dissatisfied	2	1.20%
Satisfied	33	19.76%
Very Satisfied	17	10.18%
Did not use	115	68.86%

Total **167**

International Student Advising

Very Dissatisfied	1	0.61%
Dissatisfied	1	0.61%
Satisfied	27	16.36%
Very Satisfied	10	6.06%
Did not use	126	76.36%

Total **165**

CAMPUS INVOLVEMENT

Attended plays, concerts, recitals, poetry readings or other performances

Very Often	10	6.02%
Often	37	22.29%
Sometimes	88	53.01%
Never	31	18.67%

Total **166**

**First Year and Sophomore Satisfaction Survey
2008-2009**

Actively participated in performances (reading, singing, acting, etc.)		
Very Often	4	2.41%
Often	11	6.63%
Sometimes	35	21.08%
Never	116	69.88%
Total	166	

Participated in varsity athletics		
Very Often	35	21.08%
Often	8	4.82%
Sometimes	13	7.83%
Never	110	66.27%
Total	166	

Participated in intramurals or recreational fitness or attended athletic events		
Very Often	36	21.69%
Often	54	32.53%
Sometimes	42	25.30%
Never	34	20.48%
Total	166	

Participated in student government		
Very Often	4	2.41%
Often	1	0.60%
Sometimes	10	6.02%
Never	151	90.96%
Total	166	

Became involved with student organizations or clubs on campus		
Very Often	20	12.05%
Often	49	29.52%
Sometimes	54	32.53%
Never	43	25.90%
Total	166	

Attended religious services		
Very Often	12	7.27%
Often	18	10.91%
Sometimes	69	41.82%
Never	66	40.00%
Total	165	

Participated in programs related to religion or spirituality		
Very Often	3	1.81%
Often	12	7.23%
Sometimes	62	37.35%
Never	89	53.61%
Total	166	

**First Year and Sophomore Satisfaction Survey
2008-2009**

QUALITY OF GENERAL EXPERIENCE

Out of Class Interaction with Faculty

Very Dissatisfied	1	0.60%
Dissatisfied	4	2.40%
Satisfied	102	61.08%
Very Satisfied	58	34.73%
Not Applicable	2	1.20%
Total	167	

Attitude of Faculty towards Students

Very Dissatisfied	1	0.60%
Dissatisfied	1	0.60%
Satisfied	83	49.70%
Very Satisfied	79	47.31%
Not Applicable	3	1.80%
Total	167	

Attitude of Staff towards Students

Very Dissatisfied	1	0.60%
Dissatisfied	1	0.60%
Satisfied	87	52.41%
Very Satisfied	74	44.58%
Not Applicable	3	1.81%
Total	166	

Variety of Courses Offered

Very Dissatisfied	3	1.80%
Dissatisfied	22	13.17%
Satisfied	95	56.89%
Very Satisfied	47	28.14%
Not Applicable	0	0.00%
Total	167	

Class Size

Very Dissatisfied	1	0.60%
Dissatisfied	1	0.60%
Satisfied	74	44.31%
Very Satisfied	89	53.29%
Not Applicable	2	1.20%
Total	167	

Flexibility to Design Program of Study

Very Dissatisfied	0	0.00%
Dissatisfied	8	4.79%
Satisfied	81	48.50%
Very Satisfied	45	26.95%
Not Applicable	33	19.76%
Total	167	

**First Year and Sophomore Satisfaction Survey
2008-2009**

Availability of Advisor

Very Dissatisfied	2	1.20%
Dissatisfied	11	6.59%
Satisfied	81	48.50%
Very Satisfied	71	42.51%
Not Applicable	2	1.20%

Total **167**

Accuracy of Advising

Very Dissatisfied	2	1.20%
Dissatisfied	20	11.98%
Satisfied	85	50.90%
Very Satisfied	59	35.33%
Not Applicable	1	0.60%

Total **167**

Preparation for Future Work

Very Dissatisfied	2	1.21%
Dissatisfied	9	5.45%
Satisfied	99	60.00%
Very Satisfied	44	26.67%
Not Applicable	11	6.67%

Total **165**

Adequacy of Financial Aid to Complete your Education

Very Dissatisfied	6	3.59%
Dissatisfied	35	20.96%
Satisfied	84	50.30%
Very Satisfied	29	17.37%
Not Applicable	13	7.78%

Total **167**

Student voice in College policies

Very Dissatisfied	2	1.20%
Dissatisfied	15	8.98%
Satisfied	90	53.89%
Very Satisfied	22	13.17%
Not Applicable	38	22.75%

Total **167**

Code of Conduct Rules

Very Dissatisfied	5	2.99%
Dissatisfied	16	9.58%
Satisfied	107	64.07%
Very Satisfied	26	15.57%
Not Applicable	13	7.78%

Total **167**

**First Year and Sophomore Satisfaction Survey
2008-2009**

Residence Hall Rules

Very Dissatisfied	8	4.79%
Dissatisfied	39	23.35%
Satisfied	80	47.90%
Very Satisfied	18	10.78%
Not Applicable	22	13.17%

Total **167**

Personal sense of safety on campus

Very Dissatisfied	1	0.60%
Dissatisfied	6	3.59%
Satisfied	91	54.49%
Very Satisfied	68	40.72%
Not Applicable	1	0.60%

Total **167**

Classroom Facilities (enough space, technology)

Very Dissatisfied	1	0.60%
Dissatisfied	12	7.19%
Satisfied	101	60.48%
Very Satisfied	51	30.54%
Not Applicable	2	1.20%

Total **167**

Lab Facilities

Very Dissatisfied	2	1.20%
Dissatisfied	12	7.23%
Satisfied	92	55.42%
Very Satisfied	39	23.49%
Not Applicable	21	12.65%

Total **166**

Athletic Opportunities

Very Dissatisfied	1	0.60%
Dissatisfied	10	5.99%
Satisfied	72	43.11%
Very Satisfied	62	37.13%
Not Applicable	22	13.17%

Total **167**

Study Areas (space/lounges)

Very Dissatisfied	2	1.20%
Dissatisfied	19	11.38%
Satisfied	82	49.10%
Very Satisfied	61	36.53%
Not Applicable	3	1.80%

Total **167**

**First Year and Sophomore Satisfaction Survey
2008-2009**

Availability of Student Housing

Very Dissatisfied	12	7.23%
Dissatisfied	37	22.29%
Satisfied	73	43.98%
Very Satisfied	28	16.87%
Not Applicable	16	9.64%

Total **166**

Quality of Student Housing

Very Dissatisfied	7	4.22%
Dissatisfied	33	19.88%
Satisfied	81	48.80%
Very Satisfied	29	17.47%
Not Applicable	16	9.64%

Total **166**

Condition of Building and Grounds

Very Dissatisfied	1	0.60%
Dissatisfied	16	9.64%
Satisfied	103	62.05%
Very Satisfied	44	26.51%
Not Applicable	2	1.20%

Total **166**

Availability of Courses

Very Dissatisfied	4	2.40%
Dissatisfied	37	22.16%
Satisfied	97	58.08%
Very Satisfied	29	17.37%
Not Applicable	0	0.00%

Total **167**

Billing and Fee Payment Procedures

Very Dissatisfied	3	1.81%
Dissatisfied	24	14.46%
Satisfied	101	60.84%
Very Satisfied	29	17.47%
Not Applicable	9	5.42%

Total **166**

Opportunities to interact with students from backgrounds different from your own:

Very Dissatisfied	3	1.81%
Dissatisfied	7	4.22%
Satisfied	110	66.27%
Very Satisfied	37	22.29%
Not Applicable	9	5.42%

Total **166**

**First Year and Sophomore Satisfaction Survey
2008-2009**

Student Senate

Very Dissatisfied	2	1.20%
Dissatisfied	11	6.59%
Satisfied	86	51.50%
Very Satisfied	16	9.58%
Not Applicable	52	31.14%
Total	167	

CSS in General

Very Dissatisfied	2	1.20%
Dissatisfied	3	1.80%
Satisfied	65	38.92%
Very Satisfied	94	56.29%
Not Applicable	3	1.80%
Total	167	

How satisfied are you with your overall experience at CSS so far?

Very Dissatisfied	4	2.40%
Dissatisfied	1	0.60%
Satisfied	82	49.10%
Very Satisfied	80	47.90%
Total	167	

PERSISTENCE FACTORS

To what extent are you relying upon financial aid (grants, scholarships), to complete your education at CSS?

Extremely Important	104	62.28%
Very Important	44	26.35%
Somewhat Important	15	8.98%
Unimportant	4	2.40%
Total	167	

To what extent are you concerned about being able to finance the rest of your education at CSS?

Extremely Concerned	53	31.74%
Very Concerned	48	28.74%
Somewhat Concerned	54	32.34%
Not Concerned	12	7.19%
Total	167	

Do you work on or off campus?

Off campus	45	27.27%
On campus	58	35.15%
Both on and off campus	13	7.88%
Do not work	49	29.70%
Total	165	

**First Year and Sophomore Satisfaction Survey
2008-2009**

How many hours per week do you work?

0	51	30.54%
1-5	24	14.37%
6-10	49	29.34%
11-15	20	11.98%
16-20	16	9.58%
Over 20	7	4.19%
Total	167	

What issues impact your ability to obtain a degree? (please check all that might apply)

Lack of family support	7	3.04%
Lack of social support	4	1.74%
Financial issues	100	43.48%
Family stressors	28	12.17%
Mental health concerns	11	4.78%
Academic difficulty	39	16.96%
Adjustment Issues	13	5.65%
Homesickness	14	6.09%
Other	14	6.09%
Total	230	

Other Option [Other]

none
 illnesses
 Sometimes language problems
 Sense of belonging
 Child
 undecided

 Only enough time to work and school,
 not be involved in any out of school
 activities.
 Competition
 full confidence
 not enough academic rigor
 anxiety
 general stress
 Child

Please indicate if there is a point you considered dropping out of CSS.

First Year	23	14.11%
Second Year	10	6.13%
Never	130	79.75%
Total	163	

Data Source: Full-time undergraduate main campus students classified as freshmen and sophomores. Survey Schedule: March 25 - May 2, 2009.