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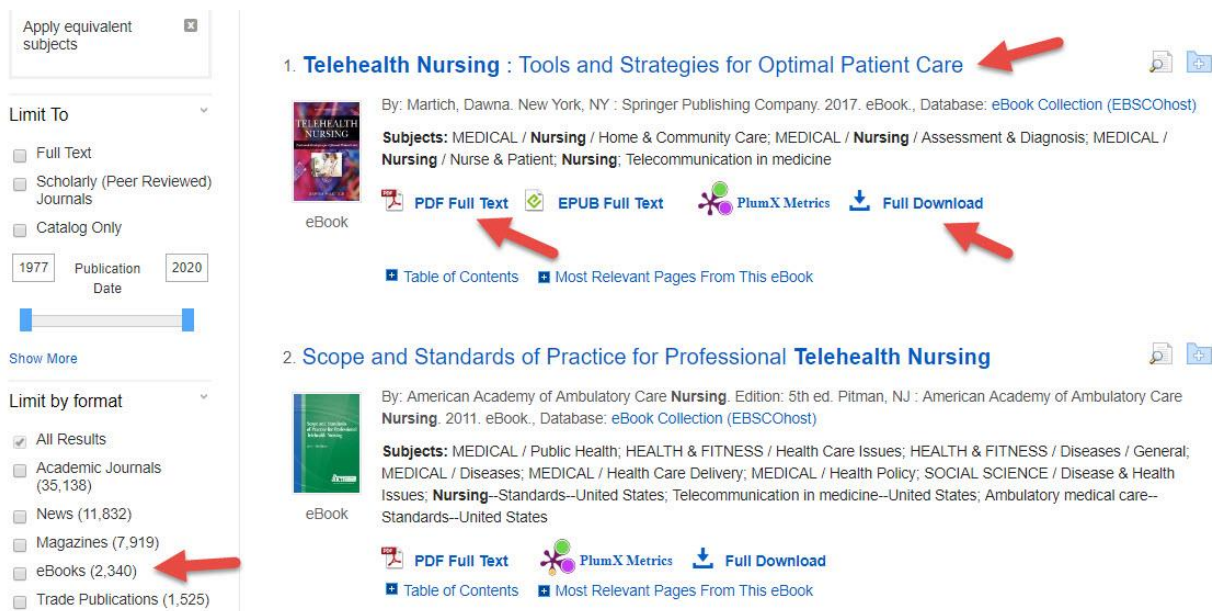
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Telehealth Nursing : Tools and Strategies for Optimal Patient Care

Authors: Marlich, Dawna

Publication Information: New York, NY : Springer Publishing Company, 2017

Resource Type: eBook

Description: Including all of the information necessary for safe, competent practice, this is a practical, hands-on educational and training resource for nurses working in telephonic health care settings. It delivers the requisite tools and instruction for optimizing patient communication, performing assessments, and providing effective care of chronic conditions. Moving step-by-step from simple to complex information, the resource de-mystifies the process of telephonic nursing care and describes numerous tools such as learning outcomes, algorithms, exercises to reinforce learning, case studies, and critical thinking questions that help readers develop and hone telehealth nursing skills. The text instructs nurses on how to actively listen to the patient between the lines in the absence of an in-person examination and discern the right questions to ask and tone to adopt. Chapters provide enhanced communication techniques to perform comprehensive health assessments with only the sense of hearing and resources available through the telephone. Clinical pearls are scattered throughout the text from those who have been "in the trenches" and cared for a wide variety of patients using the telehealth nursing techniques illustrated in this book. Key Features: Helps nurses understand the keys to successful telehealth nursing. Teaches enhanced, specialized communication techniques including active listening. Guides nurses in assessing patients using only sense of hearing/active listening. Includes case studies, algorithms, patient teaching resources and more. Reviews body systems and disease processes with application exercises.

Subjects: Nursing
Telecommunication in medicine

Categories: MEDICAL / Nursing / Home & Community Care
MEDICAL / Nursing / Assessment & Diagnosis
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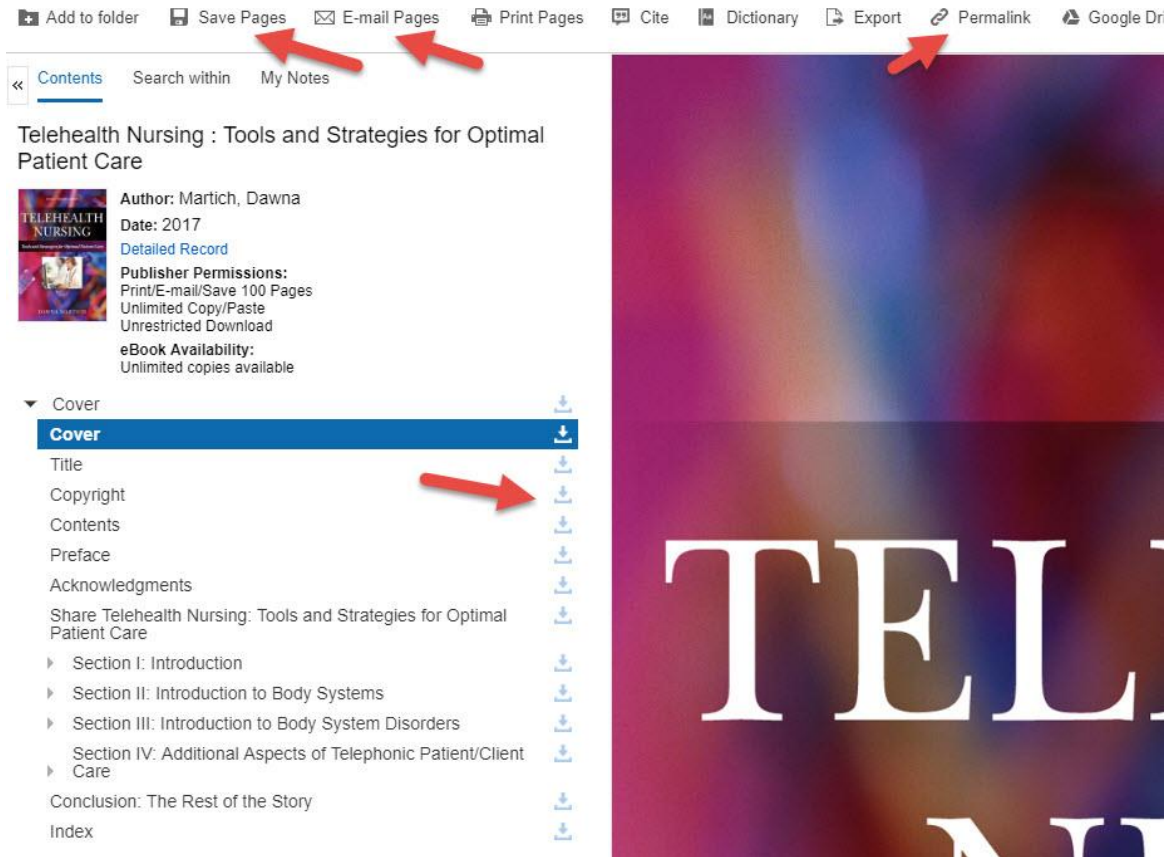
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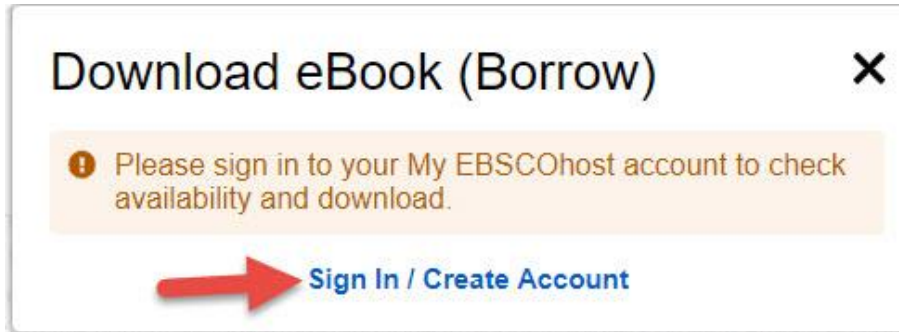
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