Society for the Advancement of Information Systems MBAA Abstract April 18 - 20, 2018 Chicago

Authors:

Dr. Abbas Foroughi Chair, Department of Management & IS Romain College of Business University of Southern Indiana 8600 University Blvd., Evansville IN 47712 812-465-1667 aforough@usi.edu

Dr. Jack Smothers MBA Program Director Romain College of Business University of Southern Indiana 8600 University Blvd., Evansville IN 47712 812-461-5248 jesmothers@usi.edu

Dr. Mohammed Khayum Dean, Romain College of business University of Southern Indiana 8600 University Blvd. 47712 812465-1681 mkhayum@usi.edu

Title: Administrative, Faculty, and Student Perspectives on a Two-Year Transition to a Large-Enrollment Online MBA Program: Challenges and Opportunities.

Keywords: MBA Programs, Online MBA Programs, Faculty Resources, Administrative Support for Online Higher Education Innovations, Blackboard.

This paper describes the challenges encountered by graduate faculty at a Midwestern public university as it transitioned to a totally online MBA Program that now offers MBA classes of up to 300+ students. Over a short span of two years, faculty made the appropriate adjustments in teaching methods, structured assignments and interactions with students, coordinated course delivery with academic coaches, and dealt with other issues, all with limited resources. MBA administrators offered revenue sharing with faculty as incentives for the additional work required to transition face-to-face courses to online formats, and the structure of the MBA Program was changed. Challenges faced, lessons learned, and student feedback are discussed. Specific examples are given of changes made to the program's graduate-level Management Information Systems course and the Management Leadership Skills and Innovation course.